



COVID-19 Procedures - November 2020

1. Please do arrive no more than 5 minutes prior to your allotted time. When you arrive please park in the Car Park and make your way to the entrance alongside the Glasshouse.
2. There will be a queuing system at this entrance by the Hungarian iron Gates with markings on the ground helping everyone keep their distance alongside the Yew hedge. This is the only entrance and you will not be able to exit through here.
3. Customer numbers will be closely monitored to ensure everyone has the space to freely move around and it will be controlled by a member of our team on the gate who will greet you and remind you of the measures we have in place to ensure a safe and smooth operation.
4. There is take away hot and cold drinks, bagels and homemade cakes to purchase and enjoy whilst wandering the nursery, The Garden Kitchen will remain closed until further notice however the disabled toilet facilities are available, please ask a member of staff, please ensure that you wipe down and sanitise after use.
5. There will be a trolley wiping/hand sanitizing station inside the gate along with a hand washing sink in 'The Glasshouse' where you can wash your hands with soap and warm water and we will also be regularly wiping the trolleys and baskets with sanitising sprays.
6. There will be staff on hand to help answer queries but please remember to maintain the 2m social distance rules, there will be several notices and reminders placed around the nursery.
7. Our till point will be positioned in 'The Glasshouse' at the far end near the car park.
8. It will be card payments only so no cash transactions to reduce the risk of cross contamination and there will be a separation of 2m maintained at the till.
9. There will be wipes and sanitising spray to keep the scanner and credit card machine clean and we will be requesting you use these.

Best Wishes,

The Foleys x